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SI - Key definitions



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Sustainable Development refers to the development which, “meets the needs of the present without compromising the ability of future generations to meet their own needs”

The Brundtland Commission, 1987

Firm’s **sustainability practices** refer to, “activities undertaken by, within or across firms to make the operations of the firm or firms involved more environmentally and/or socially sustainable.”

Jacobsen et al., 2020

Sustainability impact (SI) refers to significant economic, environmental and social effects of an organisation that are: positive, negative, short-term, long-term, actual, potential, direct, indirect.

Sustainability Impact (SI) of organisations are evaluated based on three pillars of sustainable development (also known as Triple Bottom Line (TBL))

1. Environment Impact
2. Social Impact
3. Economic Impact

(Sources: [OECD](#); [G4, Sustainability Reporting Guidelines- Global Reporting Initiatives](#))

SI - Guiding principles & decision criteria



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Based on Pinter et al. (2012), and Sala et al (2015)

SI Guiding Principles

Purpose:

(1) To identify company's long-term vision and motivation to pursue sustainability practices; (2) To measure company's actual current and historical sustainability performance based upon Triple Bottom Line (TBL) approach

Stakeholders:

People or organizations who contribute to or benefit from the evaluation of sustainability impact of the company. Stakeholders can be government & rating agencies, customers, investors, researchers & customers who can use impact assessment results

Scope:

Effective identification of SI involves evaluation of both short-term and long-term effects of the unit of analysis. Long-term evaluation helps to capture ecosystem change and anticipate future effects based upon historic and current trends.

Unit of Analysis:

Unit of analysis can be a program, project, product, process, business unit or organization as a whole. In this project unit of analysis is a business unit.

SI Framework and indicators

Conceptual framework:

A conceptual framework for to measure sustainability impact of firms involves identification of suitable indicators to measure environment, social and economic effects of firms' activities and assessing their progress over time.

Criteria of Indicator Selection*:

- Data availability;
- Measurability;
- Select indicators that measure progress (or decline) towards (or away) from sustainability

Sources of data:

Large firms: Company Reports: (1) Annual Performance Reports (2) Environmental Reports (3) Sustainability Reports (4) Business Responsibility Reports (5) Corporate Social Responsibility (CSR) Reports (6) Global Reporting Initiative (GRI) Reports

Small firms: (1) News Reports (2) Media press release (3) interviews (3) Company website etc.

Type of data:

Quantitative (numbers, ratio, range, percentage)

Qualitative (text data through reports and interviews)

*Note: Indicators are selected based on Global Reporting Initiative (GRI) guidelines for indicators' selection to measure impact over time.

SI - Environment Impact Indicators













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Environment impact is measured in terms of local and global environment impact of company in terms of it's resource use (water, material, energy), waste generation & management, reduce-reuse-recycle, product and process efficiency, compliance and voluntary actions of organisation to minimize its negative impact on environment.

Based on Azapagic & Perdan (2000), Bae and Smardon (2011)

Environmental Impact	Local Impact	Global Impact	Consumption intensity	3R of materials	Compliance
	 Waste generation & disposal management	 Reduction in emission of Green House Gas and other ozone depleting substances	 Increased efficiency (less input per unit of output)	 Recycling, reuse and recovery	 Suppliers' assessment for sustainable sourcing
	 Overall reduction in consumption (energy, water, etc.)				 Implementing environment management system
	 Use of renewable material				 Environmental improvement above compliance level
					 Reduction in number of environmental violations/allegations

SI - Social Impact Indicators












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Social impact is measured in terms of organisations' internal labour practices to ensure health, safety, equity & growth of employees,; community development and societal practices; and stakeholder engagement programs to address issues like health, safety, education, employment generation etc.

Stakeholders refer to people or organizations who are not formally part of the organization but can contribute to, or benefit from, the value that the organization brings to the table.

Based on Bae and Smardon (2011), and Global Reporting Initiative (2013)

Social Impact	Labour practices	Stakeholder engagement	Partnerships	Community projects	Consumers
	 Providing employment opportunity	 Stakeholders involvement in business decisions	 Partnerships for sustainable practices	 Organization of sustainability related campaigns, projects or events in local community	 Reduction in consumer complaints with respect to base year
	 Ensuring employee health, safety & equity			 Undertaking other community development programs (health, sanitation, education etc.)	
	 Internal training and awareness programs on sustainable practices				
	 Employee's representation in trade unions (Human Rights)				

SI - Economic Impact Indicators












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Economic impact indicators measure contribution from sustainable technologies in the annual profit, sale and operating cost (with respect to the base year) and percentage of profit re-invested in sustainable technologies. It also measures total annual capital investment in sustainable/renewable technologies and other community programs to ensure sustainable practices

Based on Global Reporting Initiative (2013)

Economic Impact	Profit & Performance	Cost & Penalties	3R Profit & Expenditure	Capital investment	T&D Investment	Community Investment
	 Contribution of sustainable technologies in profit & sales	 Change in raw material cost for same output	 Recycling cost to profit ratio	 Capital investment in sustainable and renewable technologies	 Investment in sustainability-based training and development programs	 Expenditure on community programs (health, education etc.)
	 Re-investment of profit in sustainable technologies	 Penalty paid for environment violations	 Expenditure on environment and clean-up initiatives (it may include expenditure on reuse and recycle)			

Sustainability Transition



Transition definitions



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“shifts in complex technological systems; not only a change in technology, but also quite fundamental changes in production, organization and the way in which people live their lives”

Kemp, 1994

“major changes in technological, organizational and institutional terms for both production and consumption”

Farla et al., 2012

“changes from one sociotechnical regime (STR) to another: STR defined as existing trajectories of cognitive routines, regulations, standards, lifestyle to technical system, investments in machines, infrastructure and competencies

Geels & Schot, 2007

Sustainability transition (ST)



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Definition

*“long-term, multi-dimensional, and fundamental transformation processes through which established **socio-technical systems** shift to more sustainable modes of production and consumption.”*

Markard et al., 2012

Socio-technical systems are networks of actors (firms, individuals, other organisations), institutions (norms, regulations, standards, practices), technology, material artefacts and knowledge. Some examples of socio-technical systems are transportation system, energy system, water system, among others

Key features or characteristics of ST

Long-term

Multi-actor

Multi-dimensional

Co-evolutionary

Uncertain and open-ended

ST – Key frameworks



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Strategic Niche Management

Advocates the creation and support of (sustainable) technological niches that get transformed to market niches and trigger policy or regime shift ([Kemp et al., 1998](#))

Technological Innovation System

Focuses on components of a technological system and advocates functions like R&D, market formation, entrepreneurial experimentation and creation of positive externalities as drivers of transition (Markard et al., 2012)

Multi-level Perspective

Visualizes transition as the interplay of dynamics at three levels i.e. micro (niche), meso (regime) and macro (landscape) ([Geels, 2002](#)). It emphasizes that internal momentum of niches and external landscape pressure simultaneously put pressure on existing regime leading to regime shift.

Transition Management

Advocates four levels of governance activities to influence long-term sustainability: strategic (goal-setting for long term change), tactical (collaboration and networking), operational (day-to day operations) and reflexive (assessment of current situations) (Loorbach, 2013)

ST – Multilevel Perspective (MLP) framework



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Conceptualizes transition as the interplay of dynamics at the three levels:

- Niche,
- Regime, and
- Landscape level

(Geels, 2002)

Niches (micro level) are protected spaces like markets, applications or technologies where radical innovation brings about change by breaking lock-ins, path dependence and stability

Regimes (meso level) represent a set of rules and structures that can be regulatory (standards and laws), cognitive (belief systems, societal goals, innovation agenda, guiding principles) and normative (values and behavioural norms) rules

Landscape (macro level) involves exogenous societal, cultural or environmental changes that take place slowly (over decades)

ST – Multilevel Perspective (MLP) framework

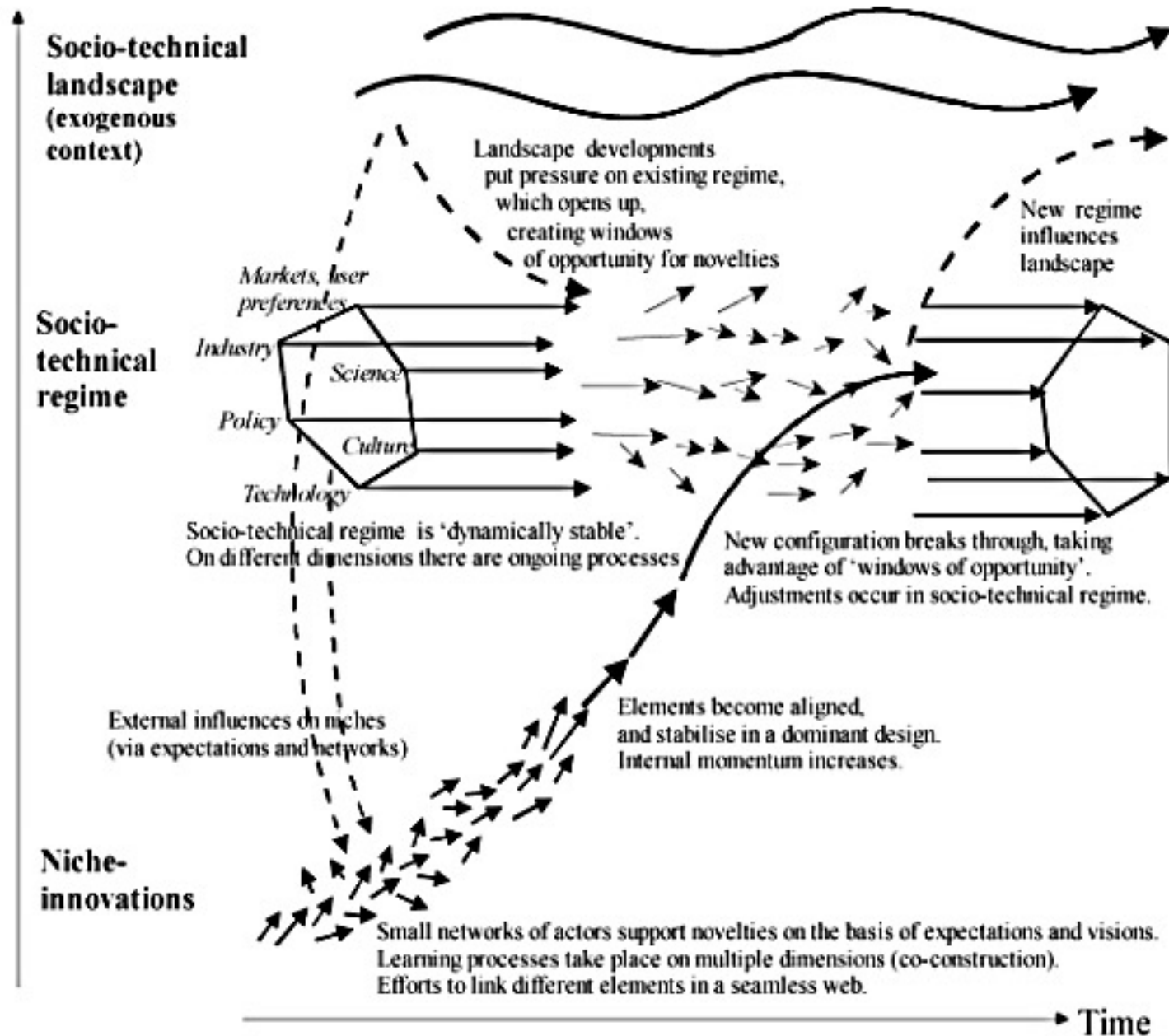


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Increasing structuration
of activities in local practices



Key dynamics:

- Niche-innovations gradually build up internal momentum,
- Niche-innovations and landscape changes create pressure on the system and regime,
- Destabilization of the regime creates windows of opportunity for niche-innovations,
- Niche-innovations diffuse and disrupt the existing system

Geels & Schot, 2007

ST – Phases

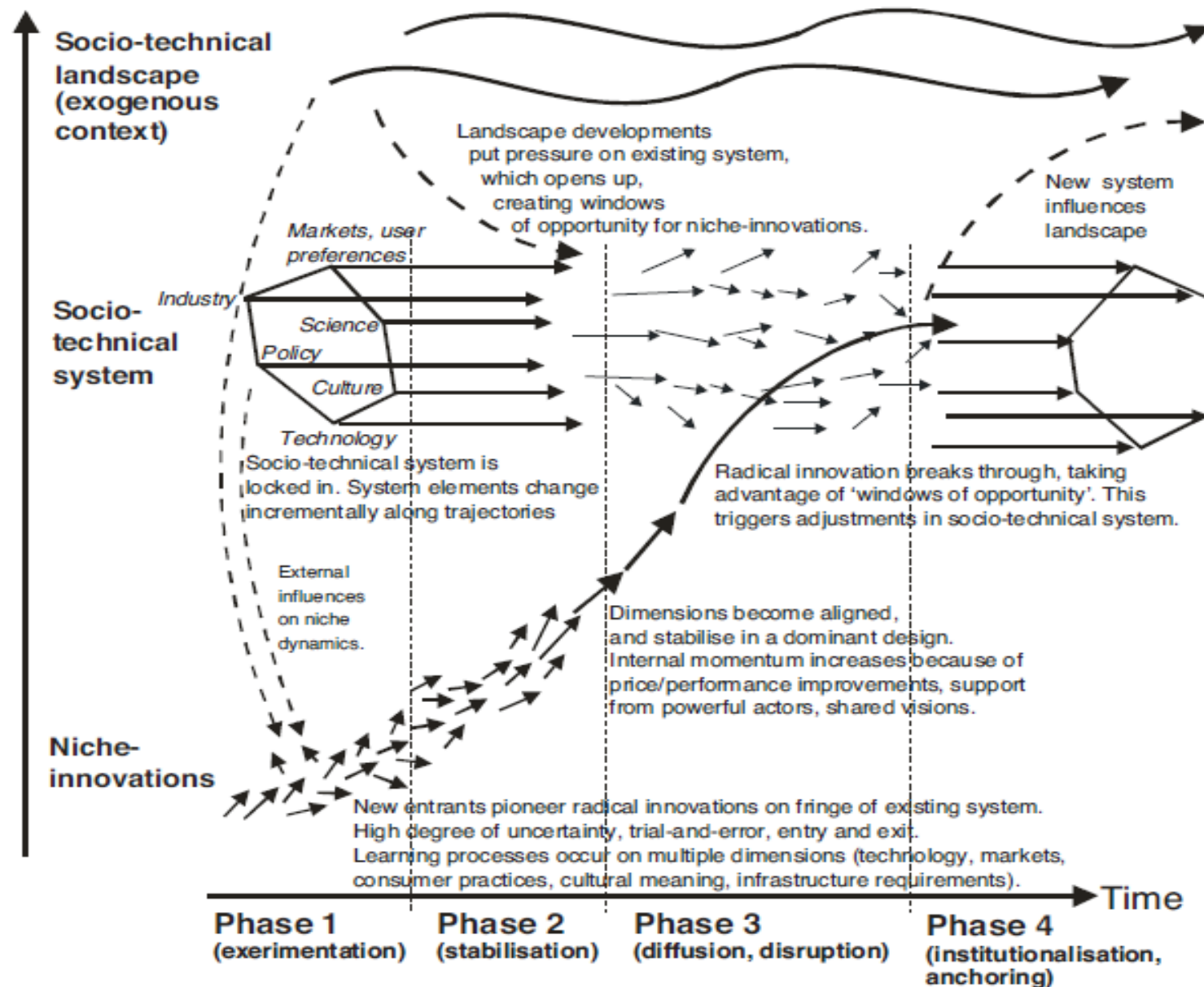


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Sustainability transitions take place in four phases with different core activities in each phase



Phase 1 (Experimentation)

Phase 2 (Stabilisation)

Phase 3 (disruption, disruption)

Phase 4 (institutionalisation, anchoring)

Geels, 2019



Sustainability transitions take place in four phases with different core activities in each phase

Phase 1 (Experimentation)

Trial and error learnings, fragmented experiments, prototype development for niche-innovations

Phase 2 (Stabilisation)

Establishment of dominant design, standards and best practices, demonstration projects, collaboration & network formation

Phase 3 (disruption, disruption)

Price/performance improvement, process improvement, economies of scale, complementary technology development, regime destabilisation

Phase 4 (institutionalisation, anchoring)

Change in user habits, policy regulations, and industry standards

Key readings - SI



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Key readings - SI



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